

Department of Psychology Psychology 639 – Advanced Industrial & Organizational Psychology Fall 2009

Instructor: Dr. Derek Chapman Lecture Location: EC 288
Phone: 220-5558 Lecture Days/Time: W/ 1-3:50

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Office Hours: By appointment

Course Description and Goals

This course is an advanced level introduction to the field of I/O psychology. It is not designed to cover each of the topic areas substantially but rather, to familiarize the student with some classic readings and recent publications related to many areas of investigation within I/O psychology.

Required Text

There is no required text for this course. A reading list will be provided of primarily journal articles.

Evaluation

Research Proposal 25% Thought papers 40% Class participation 15% Presentations 20%

What is a thought paper?

Each week you will be required to submit a short (no longer than 3 pages double spaced), paper summarizing your thoughts about the readings for that week. The thought paper is to be written in a narrative rather than in bullet form. A good thought paper points out both positive features of the readings, as well as critical assessments of the concepts and methodologies employed in the studies. An excellent paper would also suggest alternative studies that could be run (in brief) present competing theories etc.

Grades will be converted to letter grades as follows

Grading Scale

A+	96-100%	B+	80-84%	C+	67-71%	D+	54-58%
Α	90-95%	В	76-79%	С	63-66%	D	50-53%
A-	85-89%	B-	72-75%	C-	59-62%	F	0-49%

As stated in the University Calendar, it is at the instructor's discretion to round off either upward or downward to determine a final grade when the average of term work and final examinations is between two letter grades.

To determine final letter grades, final percentage grades will be rounded down to the nearest whole percentage.

Lecture Schedule

Week	Topic	Readings
1	I/O Background and Legal issues	Muchinsky, P.M (2000). The Historical background of I/O Psychology. In, <i>Psychology Applied to Work</i> , 6 th ed., Wadsworth. Pp. 3-22.
		Pyburn, Ployhart & Kravitz (2008). The Diversity-Validity Dilemma- Overview and Legal Context. <i>Personnel Psychology</i> , 61, 143-151.
		Ployhart & Holtz (2008). The Diversity-Validity Dilemma- Strategies for Reducing Racioethnic and subgroup differences and adverse impact in selection. <i>Personnel Psychology</i> , 61, 153-172.
		Kravitz (2008). The Diversity-Validity Dilemma- Beyond Selection- Affirmative Action. <i>Personnel Psychology</i> , 61, 173-193.
2	Introduction to Recruiting	Breaugh, James A. 2008. Employee recruitment: Current knowledge and important areas for future research. <i>Human Resource Management Review, 18</i> , 103-118.
		Chapman, D.S., Uggerslev, K.L., Carroll, S.A., Piasentin, K.A. and Jones, D.A (2005) Applicant Attraction to Organizations and Job Choice: A Meta-Analytic Review of the Correlates of Recruiting Outcomes." <i>Journal of Applied Psychology</i> 90, 928-944.
		Van Hoye, G., & Lievens, F. (2009). Tapping the grapevine: A closer look at word-of-mouth as a recruitment source. <i>Journal of Applied Psychology, 94</i> , 341-352.
		Harold, C & Ployhart, R. 2008. What do applicants want? Examining changes in attribute judgments over time. <i>Journal of Occupational and Organizational Psychology</i> . 81, 191-218.

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3	Selection Overview I Testing	Schmidt, F.L. & Hunter, J. E. (1998). The validity and utility of selection methods in personnel psychology: Practical and theoretical implications of 85 years of research. <i>Psychological Bulletin</i> .
		Sackett, P. Borneman & Connell, (2008). High-Stakes Testing in Higher Education and Employment: Appraising the Evidence for Validity and Fairness. American Psychologist, 63, 215-227
		Muchinsky, P.M. (2004) When The Psychometrics Of Test Development Meets Organizational Realities: A Conceptual Framework For Organizational Change, Examples, And Recommendations. <i>Personnel Psychology</i> . 57,175-210 .
		Arthur, W. & Villado A.J. (2008). The Importance of Distinguishing Between Constructs and Methods When Comparing Predictors in Personnel Selection Research and Practice. Journal of Applied Psychology, 435-442
4	Selection Overview II Interviews and assessment centers	Campion, M. A., Palmer, D. K., & Campion, J. E. (1997). A review of structure in the selection interview. Personnel Psychology, 50, 655-702.
		Chapman DS, Zweig DI. 2005. Developing a nomological network for interview structure: antecedents and consequences of the structured selection interview. <i>Personnel Psychology</i> . 58:673–702
		Lievens & Peeters, 2008. Interviewers' sensitivity to impression management tactics in structured interviews. European Journal of Psychological Assessment. Vol.24(3), 2008, pp. 174-180.
		Macan, T, 2009. The employment interview: A review of current studies and directions for future research. <i>Human Resource Management Review</i> . 19, 203-218
5	Performance appraisal and feedback	Campbell, J. P., McCloy, R. A., Oppler, S. H., & Sager, C. E, (1993). A theory of performance. In N. Schmitt & W. C. Borman (Eds.), Personnel selection in organizations

		(pp. 35-70). San Francisco: Jossey-Bass.
		Stewart GL, Nandkeolyar AK. (2006). Adaptation and intraindividual variation in sales outcomes: exploring the interactive effects of personality and environmental opportunity. <i>Pers. Psychol.</i> 59:307–32 Smither, J., London, M. & Reilly, R.R. (2005). Does Performance Improve Following Multisource Feedback? A Theoretical Model, Meta-Analysis, And Review Of Empirical Findings. <i>Personnel Psychology</i> , 58, 33-67.
6	Training- learning and knowledge in organizations	Goldstein, I. L. & Ford, K.J. (2002). Training in organizations: Needs Assessment, Development & Evaluation, 4 th edition. Ch 1-4.
7	Organizational Commitment	Meyer, J.P., Irving, G.P. & Allen, N.J. (1998) Examination of the combined effects of work values and early work experiences on organizational commitment. Journal of Organizational Behavior, 19, 29-52. Lee, K. Carswell, J.J. & Allen, N.J. (2000) A meta-analytic review of Occupational Commitment: Relations with person- and work-related variables. Journal of Applied Psychology, 85 799-811. Meyer, J.P. Becker, T.E. & Vandenberghe. C. (2004). Employee Commitment and Motivation: A Conceptual Analysis and Integrative Model. Journal of Applied Psychology. 89(6):991-1007.
8	Job Satisfaction	Judge, T.A., Locke, E.A., & Durham, C.C. (1998). Dispositional effects on job and life satisfaction: The role of core evaluations. <u>Journal of Applied Psychology</u> , 83, 17-34. Ilies R, & Judge TA (2002). Understanding the dynamic relationships among personality, mood, and job satisfaction: A field experience sampling study.

		Organizational Behavior And Human Decision Processes, 89,1119-1139. Riketta, M. (2008). The Causal Relation Between Job Attitudes and Performance: A Meta-Analysis of Panel Studies. Journal of Applied Psychology, 93, 472-481.
9	Job withdrawal & absenteeism	Johns, G. (2001). The Psychology of Lateness, Absenteeism, and Turnover. Handbook of Industrial, Work & Organizational Psychology Volume 2: Organizational Psychology. Neil Anderson, Deniz S. Ones, Handan Kepir Sinangil, and Chockalingam Viswesvaran (Eds.)
		Griffeth, R.W., Hom, P.W., & Gaertner, S. (2000). A meta-analysis of antecedents and correlates of employee turnover: Update, moderator tests, and research implications for the next Millenium. <u>Journal of Management</u> , 26, 463-488.
		Michael Mount, R. I. E. J. (2006). RELATIONSHIP OF PERSONALITY TRAITS AND COUNTERPRODUCTIVE WORK BEHAVIORS: THE MEDIATING EFFECTS OF JOB SATISFACTION." Personnel Psychology 59 (3): 591-622.
		Weller et al., 2009. Level and Time Effects of Recruitment Sources on Early Voluntary Turnover. Journal of Applied Psychology, 94, 5, 1146–1162
10	Organizational Justice	Emily E. Duehr, J. E. B. (2006). MEN, WOMEN, AND MANAGERS: ARE STEREOTYPES FINALLY CHANGING? <u>Personnel Psychology</u> 59 (4): 815-846.
		Colquitt, J.A., Conlon, D.E., Wesson, M.J., Porter, C.O., Ng, K.Y. (2001). Justice at the Milllennium: A meta-analytic review of 25 years of organizational justice research. <u>Journal of Applied Psychology</u> , 86, 425-445.
		Shaw, J.C., Wild, E. & Colquitt, J.A. (2003). To justify or excuse? A meta-analytic review of the effects of explanations. Journal of Applied Psychology

		Montes, S. & Zweig, D. (2009) Do Promises Matter? An Exploration of the Role of Promises in Psychological Contract Breach. <i>Journal of Applied Psychology, 94</i> , 1243–1260.
11	Leadership	Avolio, B. Walumbwa, F. & Weber, J. (2009). Leadership: Current Theories, Research, and Future Directions. <i>Annual Review of Psychology</i> , 60, 421-449. Judge, T.A., Bono, J.E., Ilies, R. & Gerhart, M.W. (2002). Personality and leadership: A Qualitative and quantitative review. <i>Journal of Applied Psychology</i> , 87, 765-780.
		Hogue, M., & Lord, R. (2007). A complex explanation gender bias in leadership emergence. <i>Leadership Quarterly</i> , 18, 370-390
		Bennis, W. (1993) Why leaders can't lead. In J.L. Pierce & J.W. Neustrom (Eds.) The Manager's Bookshelf. Pp.165-172.

Reappraisal of Grades

A student who feels that a piece of graded term work (e.g., term paper, essay, test) has been unfairly graded, may have the work re-graded as follows. The student shall discuss the work with the instructor within 15 days of being notified about the mark or of the item's return to the class. If not satisfied, the student shall immediately take the matter to the Head of the department offering the course, who will arrange for a reassessment of the work within the next 15 days. The reappraisal of term work may cause the grade to be raised, lowered, or to remain the same. If the student is not satisfied with the decision and wishes to appeal, the student shall address a letter of appeal to the Dean of the faculty offering the course within 15 days of the unfavourable decision. In the letter, the student must clearly and fully state the decision being appealed, the grounds for appeal, and the remedies being sought, along with any special circumstances that warrant an appeal of the reappraisal. The student should include as much written documentation as possible.

Plagiarism and Other Academic Misconduct

Intellectual honesty is the cornerstone of the development and acquisition of knowledge and requires that the contribution of others be acknowledged. Consequently, plagiarism or cheating on any assignment is regarded as an extremely serious academic offense. Plagiarism involves submitting or presenting work in a course as if it were the student's own work done expressly for that particular course when, in fact, it is not. Students should examine sections of the University Calendar that present a Statement of Intellectual honesty and definitions and penalties associated with Plagiarism/Cheating/Other Academic Misconduct.

Academic Accommodation

It is the student's responsibility to request academic accommodations. If you are a student with a documented disability who may require academic accommodation and have not registered with the Disability Resource Centre, please contact their office at 220-8237. Students who have not registered with the Disability Resource Centre are not eligible for formal academic accommodation. You are also required to discuss your needs with your instructor no later than 14 days after the start of this course.

Important Dates

The last day to drop this course and still receive a fee refund is **September 19, 2009**. The last day to withdraw from this course is **December 8, 2009**.